

Total Transit

Solutions That Move You

Total Transit Granted Full Accreditation From URAC Under Core Standards

Total Transit provides NEMT services for managed care organizations, government entities

PHOENIX (July 13, 2015)—Total Transit has been granted full accreditation by URAC, a leader in the accreditation of health and managed care organizations (MCOs). Total Transit is a national leader in non-emergency medical transportation (NEMT) brokerage services for managed care organizations and government entities across the country.

For MCOs and state Medicaid entities, having this particular URAC accreditation indicates that a company has and follows established policies and procedures that meet the professional standards in a variety of areas including compliance, quality, IT and staffing.

“By applying for and receiving URAC accreditation, Total Transit has demonstrated a commitment to quality healthcare,” said URAC President and CEO Kylanne Green. “Quality healthcare is crucial to our nation’s welfare and it is important to have organizations that are willing to measure themselves against national standards and undergo rigorous evaluation by an independent accrediting body.”

URAC is a leader in the accreditation of health and managed care organizations. Founded in 1990, URAC currently offers more than 30 accreditation programs across the continuum of healthcare services.

The accreditation process for Total Transit began with the company providing policies, procedures and other documentation demonstrating how it meets all the required standards. The process was completed in May, 2015 and URAC conducted an onsite review in June.

“Quality is at the forefront of all that we do, so we are especially proud to receive full accreditation in this category for providing quality healthcare transportation solutions for health plans and government entities across the nation,” said Craig Hughes, Total Transit CEO.

Total Transit manages the medical transportation needs for more than 2 million Medicare and Medicaid members in diverse communities, including large urban and rural areas. Each year, the company manages or provides service for more than 4.5 million passengers throughout the southwestern United States.

About Total Transit

Total Transit, Inc., a privately owned Arizona based corporation, was founded in 1984, and offers comprehensive NEMT management, private and public transportation services.

Headquartered in the Phoenix suburb of Glendale, Arizona, Total Transit has grown into one of the premier transportation companies in the country, with operations throughout Arizona and in several other states.

For more than 20 years, Total Transit has provided quality, cost effective and innovative NEMT management solutions. The company's grievance-to-transport ratios are unrivaled in the industry, and its unique provider network development and partnership methodologies result in both high-quality care for members and satisfaction ratings consistently at or above 98 percent. Total Transit's proprietary technology is unmatched in the industry and delivers comprehensive in-depth reporting to its clients.

Total Transit is also locally known in Arizona as the parent company of Discount Cab, one of the largest cab companies in the United States, operating a fleet of more than 1,100 cabs, including the largest fleet of hybrid Toyota Prius cabs in North America. In fact, more than 85 percent of the Discount Cab fleet is made up of these highly fuel-efficient hybrids.

In 2014, Total Transit launched its mobile app and peer-to-peer platform that connects passengers to Total Transit's fleet of drivers who operate their own vehicles. The Total Transit App, which is free for download at the [iTunes Store](#) and [Google Play](#), offers passengers a variety of vehicle options: Car (for the private driver network), Discount Cab, Luxury and Wheelchair-Accessible Van.

For more information on Total Transit, visit www.TotalTransit.com.